

TERMS

The deposit is payable when booking, until payment is received the booking is not confirmed.

A deposit is the equivalent of one night.

The balance of your stay is due on arrival and can be paid by bacs or cash.

We take non members and members of the Caravan & Camping Club on our site.

We are an adult only site; everyone staying on site or visiting you must be aged 18 or over.

Pitch fees are as advertised on this website and are inclusive of electricity.

Pitch fees include 2 adults, additional adults are charged £2 per person per night.

Arrival is 1pm onwards and we ask that you vacate your pitch before 11am on your day of departure.

The flying of drones and/or taking of photos/video of our site or private property is NOT permitted without our prior consent.

This is a working farm and you must be aware of the dangers of heavy machinery moving about at any time.

You are required to keep your dog(s) on a lead/under close control at all times and clean up after them.

We reserve the right to refuse acceptance or to terminate the visit of any person whose conduct we deem is detrimental to us or to our other visitors.

Bins are provided and are located behind the toilet block.

We will not be held responsible for any loss or damage, however caused, to your property or vehicles or any injury to you or your visitors whilst staying on our site.

By accessing and using our online booking service, you accept and agree to be bound by the terms and conditions of this agreement.

We reserve the right to change these conditions from time to time as we see fit and your continued use of the site will signify your acceptance of any adjustment to these terms.



THORNTHORPE

Thornthorpe Caravan & Camping

info@thornthorpecaravanpark.co.uk

01653 658330

Manor Farm, Thornthorpe, Malton, North Yorkshire, YO17 9LX

Coronavirus (or any other pandemic): We will be unable to offer refunds for any deposits paid if we go into another lockdown and we are once again forced to close our site. However, we **will** be able to move your booking with the deposit or offer a credit note towards your next booking with us if you're undecided on alternative dates.

Cancelations

If **you** have to cancel your booking please do so as early as possible. Your booking is only cancelled once you have received a *confirmation of cancellation* email from us. If you email/leave a voice mail to cancel and do not receive a *confirmation of cancellation* email from us within 48 hours please contact us again as we have not received your message and you may still be liable for payment.

By making a booking and paying your deposit you signify your agreement with our refund policy below:

More than 14 days prior to arrival- move your booking and any deposit paid to an alternative date within the next 12 months.

Booking cancelled 14 days or less before arrival: – no refund of deposit.

In the event of a booking reduction, due to late arrival or early departure, no refund for nights cancelled/not used will be given.

*Any deposits 'rolled forward' will no longer be subject to our cancellation policy and if cancelled a second time the deposit will be forfeit regardless of the notice given.

If we have to cancel your booking prior to your arrival we will refund in full any payments you have already made or issue you with a credit voucher towards a future booking.

Events such as vehicle breakdown, illness or inclement weather etc which may result in delayed arrival, curtailment or cancellation of your stay are **not** the responsibility of Thornthorpe and therefore we advise you to seek appropriate travel insurance.



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